

Quality Policy

AkzoNobel is committed to understanding and meeting our customers' requirements and expectations. **Our aim is to become the preferred supplier of choice to our customers by delighting them with consistent high quality.**

This will be achieved through:

- 1** Compliance with the requirements of the Quality Management System
- 2** Measuring and revising quality objectives to increase the accuracy and consistency of our products and responsiveness to our customers
- 3** Continuous improvement of our processes, products and service levels
- 4** Not accepting poor quality or wasted resources in any part of our business organization

and will be driven by strategic objectives and the commitment of our employees.



Miguel Poza
Global Quality Director, AkzoNobel

1st February, 2019